

**DENTON COUNTY FRESH WATER SUPPLY DISTRICT 8C  
FRISCO RANCH, THE PRESERVE AND FRISCO HILLS  
PO BOX 1084 LITTLE ELM, TEXAS 75068  
OFFICE: 972-987-4250**

**RESIDENTIAL ACCOUNT TRANSFER**

NAME: \_\_\_\_\_

SERVICE LOCATION: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_  
(If different from above)

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

HOME/CELL PHONE#: \_\_\_\_\_ ALTERNATE PHONE#: \_\_\_\_\_

EMAIL: \_\_\_\_\_

SS#: \_\_\_\_\_ DL#: \_\_\_\_\_ STATE: \_\_\_\_\_

**(Note: All Information Must Be Provided Before Service Can Be Started.)**

**TYPE OF SERVICE: RESIDENTIAL (water, sewer and trash)**

- All new residents must complete a residential account transfer within 5 working days of paperwork closing on their new home. If paperwork is not received at the District office by the 5<sup>th</sup> day after closing on their new home, **residential services (water, sewer, and trash) will be terminated and a disconnect (\$35.00) and reconnect (\$45.00) fee will be applied to your account.**

There is a one-time deposit requirement before services can be connected:

\$95.00 for Residential Homes

- \$25.00 transfer fee (nonrefundable)
- \$70.00 water deposit (refundable upon vacating property)

A nonrefundable one-time \$10 solid waste disposal fee will be included on your first month's bill.

- Utility bills are mailed on or before the 5<sup>th</sup> of each month. The bill is **due** by the 20<sup>th</sup> of each month. There will be a penalty charge of 10% of each utility bill if not received by due date.

**PLEASE CIRCLE ONE:      HOMEOWNER                  RENTING/LEASING                  INVESTMENT PROPERTY**

CLOSE DATE: \_\_\_\_\_ SIGNATURE: \_\_\_\_\_  
(If renting use move-in date)

**FOR OFFICE USE ONLY:**

New Acct #: \_\_\_\_\_ Previous Acct # \_\_\_\_\_

Transfer Fee \$25.00: \_\_\_\_\_ Deposit \$70.00 \_\_\_\_\_ Date: \_\_\_\_\_ MO/Chk# \_\_\_\_\_

Container # \_\_\_\_\_ Final Meter Read: \_\_\_\_\_

## Service Agreement

- I. **Purpose:** Denton County Fresh Water Supply District 8C is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before DCFWSD 8C will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **Restrictions:** The following unacceptable practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated for the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **Service Agreement.** The following are the terms of the service agreement between DCFWSD 8C and \_\_\_\_\_.
- A. DCFWSD 8C will maintain a copy of this agreement as long as the Customer and/or the premises the connection to the water system.
  - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
  - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
  - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
  - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. **Owner Signature.** If Customer is a tenant and not the owner of the residence, owner must also sign this Service Agreement holding owner responsible for guaranteeing the payment of service extension fees (i.e., continuation of services following vacation of premises by tenant) under the District's Service Rate Order in effect at the time of services are not terminated by the tenant or owner fails to notify District of tenant vacation of premises and request to turn off services.
- V. **Enforcement.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device and the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

**Customer's Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Owner's Signature:** \_\_\_\_\_  
(Required if not same as Customer)

**Owner's Contact Phone Number:** \_\_\_\_\_

\*This number will be used in case of emergency if tenant cannot be reached (i.e. water leak).

DCFWSO 8C  
FRISCO RANCH, THE PRESERVE AND FRISCO HILLS  
P.O. BOX 1084, LITTLE ELM, TEXAS 75068  
OFFICE: 972-987-4250

**RESIDENTIAL INFORMATION:**

A one-time deposit and transfer fee of \$95.00 is required before services can be connected.

**\$95.00 for Residential Homes made payable to DCFWSO #8C**

- \$25.00 transfer fee (nonrefundable)
- \$70.00 water deposit (refundable upon vacating property)

Your first utility bill will include a one time \$10.00 solid waste disposal fee that is nonrefundable.

Utility bills are mailed on or before the 5<sup>th</sup> of each month. The bill is **due** by the 20<sup>th</sup> of each month. There will be a penalty charge of 10% of each utility bill if not received by due date.

**First Bill Date:** \_\_\_\_\_ **First Due Date:** \_\_\_\_\_

**Monthly Base bill is \$56.75**

\$14.00 – Water Availability Fee (Plus \$3.00 for each 1,000 gallons of water used)

\$12.75 – Trash & Recycling Service

\$30.00 – Sewer

**Weekly trash pick-up is on Thursday. Recycling is every other Thursday.** Bins must be placed outside by 7AM to ensure collection. Collection trucks run from 7AM – 7PM.

Republic Services Customer Service: (972) 316-0789

**Next Scheduled Recycling Days:** \_\_\_\_\_

**Utility Payment Drop Box:** Located in the Frisco Ranch neighborhood at 1212 Lone Pine Dr, Little Elm, TX 75068

**Mailing Address:** DCFWSO #8C, P.O. Box 1084, Little Elm, TX 75068

**District Website:** [www.dcfwsd8c.org](http://www.dcfwsd8c.org)

**Helpful Phone Numbers:**

Jason Cork, Field Supervisor/Water Operator (on call 24/7) -----(214) 773-6013

Devon Kaemmerling, Administrative Director -----(972) 987-4250

Or reach us via e-mail at: [arcadiawater@gmail.com](mailto:arcadiawater@gmail.com)

**\*Keep This Copy for Your Records**